

Finally...

a cultural health assessment tool designed especially for air medical operators.

The foundation of CHAMPS is a survey developed as a collaborative project by representatives from all major segments of the air medical industry, and refined by experts on organizational culture and survey design.

- **Concise** (44 questions / 15 minutes)
- **Powerful** (understand your safety culture)
- **Specific** (designed for air medical programs)
- **Comprehensive** (covers all of your safety sensitive employees)
- **Revealing** (your culture compared to that of the air medical community)
- **Online Reporting** (real time access)
- **Confidential** (you control who sees your specific scoring)
- **De-Identified Data** (individual identities are masked)
- **Secure** (administered by a third party)

Getting Started

CHAMPS will launch when a minimum of 30 programs have committed to participate. Cost for participation and access to real-time reporting is \$500. Regional reports are an additional \$150 per area. Programs that commit to participate by no later than **October 1, 2013**, will be shown as “Program Sponsors” with their program names listed on the CHAMPS login screen.

For more information email champs@nemspa.org or call Bill Winn directly at **801-460-8812**.



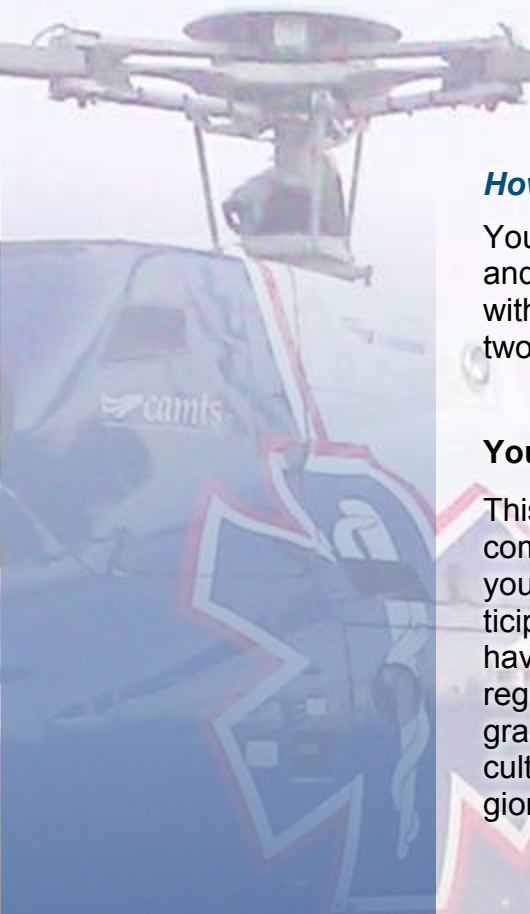
Developed by the air medical industry - for the air medical industry

The CHAMPS development team included members from the following organizations:



CHAMPS

*Cultural Health Assessment and
Mitigation Program for Safety*



How It Works

You and your employees will work directly with ThinkTroop, a respected and experienced survey administration firm, to conduct the brief survey within all facets of your program. Survey results will be available online in two general report formats:

You and the Community

This report allows you to compare the cultural health of your program to all other participating programs. You also have the option of defining regions within your own program, and then analyzing the cultural health of those regions.

TOTAL SCORE	88.0	86.0	71.8	72.0	70.8	75.0	67.8	69.0
COMMUNITY	Total: 12 Sites		MY PROGRAM	MY REGION 1		MY REGION 2		
JUST CULTURE	Total	Total	Total	Total	Total	Total	Total	
My coworker/crew speak up if they see or do something that might negatively affect the safety of a transport.	65.0	61.0	70.0	71.0	75.0	70.0	62.0	66.0
I will be punished for unintentional errors or mistakes.	66.0	67.0	77.0	76.0	76.0	76.0	65.0	69.0
It is common for members of my team to talk safety issues.	65.0	68.0	69.0	70.0	78.0	66.0	75.0	77.0
TOTAL SCORE	66.0	69.0	75.0	81.0	72.0	76.0	69.0	81.0
EMPLOYEE COMMITMENT TO SAFETY	Total: 12 Sites		MY PROGRAM	MY REGION 1		MY REGION 2		
My first priority is to ensure my personal safety and the safety of my team even if it means that the patient's outcome may be negatively influenced.	60.0	66.0	70.0	68.0	71.0	70.0	65.0	68.0
My first priority is to ensure my personal safety and the safety of my team regardless of patient age.	62.0	63.0	75.0	76.0	74.0	77.0	69.0	70.0
I think carefully about the safety of my team when conducting a patient rescue.	74.0	74.0	70.0	75.0	76.0	76.0	70.0	70.0

Your Positions

This report provides a cultural health comparison of position groups within your program.

TOTAL SCORE	86.0	86.0	71.8	72.0	70.8	75.0	67.8	69.0
COMMUNITY	Total: 12 Sites		MY PROGRAM	MY REGION 1		MY REGION 2		
JUST CULTURE	Medical	Pilot	COM SPEC	MAINT	OTHER			
My coworker/crew speak up if they see or do something that might negatively affect the safety of a transport.	62.0	65.0	60.0	63.0	75.0	77.0	62.0	65.0
I will be punished for unintentional errors or mistakes.	65.0	67.0	77.0	76.0	76.0	76.0	65.0	69.0
It is common for members of my team to talk safety issues.	65.0	66.0	69.0	68.0	76.0	68.0	75.0	77.0
TOTAL SCORE	66.0	69.0	75.0	81.0	72.0	76.0	69.0	81.0
EMPLOYEE COMMITMENT TO SAFETY	Medical	Pilot	COM SPEC	MAINT	OTHER			
My first priority is to ensure my personal safety and the safety of my team even if it means that the patient's outcome may be negatively influenced.	60.0	66.0	70.0	68.0	71.0	73.0	65.0	68.0
My first priority is to ensure my personal safety and the safety of my team regardless of patient age.	62.0	63.0	75.0	76.0	74.0	77.0	69.0	70.0
I think carefully about the safety of my team when conducting a patient rescue.	74.0	74.0	70.0	75.0	76.0	76.0	70.0	70.0

For each of these reports you will see **response ratings** for each of the 44 listed questions, as well as **overall rankings** in the following general categories:

1. Employee Commitment to Safety
2. Program Commitment to Safety
3. Defined Protocols
4. Pressures to Fly
5. Just Culture
6. Internal Infrastructure
7. External Infrastructure
8. Effective Communications

To find answers to your questions, or to pledge your support for the CHAMPS project, please visit